

**C. ABDUL HAKEEM COLLEGE (AUTONOMOUS),
MELVISHARAM - 632 509.
SEMESTER EXAMINATIONS, NOVEMBER - 2018**

M.COM., COMMERCE **SEMESTER III**
P15MCM302 – ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION - A (5 X 6 = 30 Marks)

Answer **ALL** Questions.

1. a) What are the scope of organizational behavior? Explain in brief.
(Or)
b) Write a detailed note on 'perception'.
2. a) Explain the nature of motivation.
(Or)
b) Write a note on Ouchi's motivation theory Z.
3. a) Explain the different types of groups among the employees.
(Or)
b) Explain the types of decision making styles.
4. a) What are the causes of stress at work place?
(Or)
b) How to manage the conflict of employees at work place?
5. a) What are the causes of stress at work place?
(Or)
b) Write a detailed note on organizational development.

SECTION - B (3 X 15=45 Marks)

Answer **ANY THREE** Questions

6. What is meant by Organisational Behaviour? Explain its fundamental concepts in elaborate.
7. Compare and contrast Abraham Maslow's motivation theory based on hierarchy of needs and Fredrick Herzberg's hygiene theory. Which of the two theories do you prefer in Indian context and why?
8. What do you mean by Grapevine communication? Explain its advantages and limitations.
9. What is leadership? Explain the behavioural theory of leadership.
10. What are the factors that determine the organizational climate? Explain the impact of changes in the organizational climate.
